

# Tedley Meralus

Network Engineer at PC LAN TECHS

tmeralus@gmail.com

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## Summary

An IT professional and Web Developer looking to enhance my skills in networking and programming. My skill have brought me to meet great heights and people alike. Currently as a system administrator I am focused on advancing my career to grow in the Linux/Unix ecosystem and Open Source Technology.

The only way to live life is through ubuntu: a quality that includes the essential human virtues; compassion and humanity. By staying united and true to the meaning of education and technology we can build a future keeping people focused on more important things at hand through technology.

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## Experience

### **Network Engineer at PC LAN TECHS**

June 2017 - Present

Perform installations, adds, moves, and changes for PCs, monitors, printers and related peripherals. Perform archive restores, manage user and computer accounts in AD, patch management, manage Hyper-V virtualized environment, FTP requests, respond to security alerts/resolutions, password resets, SCCM administration tasks and all other duties as assigned.

### **Information Systems Specialist at GeoGlobal Partners, LLC.**

April 2015 - Present

Keep the IT infrastructure up to speed with new updates to software applications and support contracts. Installs, configures, maintains, and troubleshoots a wide range of software used throughout the office and operations. Performs hardware/software upgrades to existing computer equipment as needed. Duties include, but are not limited to, network management, software development and IT administration.

### **Hacker at Palm Beach Tech Association**

2016 - 2016 (1 year)

### **Instructional Technical Support Assistant (ITSA) at Palm Beach County School District**

August 2014 - April 2015 (9 months)

Maintains school computing platform using District Management tools to image computers; deploy software, update systems, and maintain overall computing environment. Provides assistance to schools by connecting devices, verifying proper operation, and ensuring staff can operate computers and other instructional technologies (document cameras, projectors, presentation software, interactive technology boards, etc.). Responsible for managing and maintaining school-based technology assets inventory as defined by District

Information Technology Division. Coordinates and assists school-based activities to support yearly computer refresh project – including ordering process, unpacking, configuring computers and connections, as well as disposal of packing materials and disposition of retired assets. Works with District IT staff to implement technology projects, monitor system performance, and manage District approved software and licenses using District approved management tools. Manages the various databases at an elementary school center utilizing current District-approved data management software technologies. Serves as District IT contact for school-based user information for the purpose of Active Directory, eMail, and other secure systems. Attends training and informational meetings in support of District information and educational technology initiatives.

### **Technician and Application Developer at Fast Fix 123**

April 2014 - December 2014 (9 months)

Provided services and diagnostics for PC's within North America. I also provided quality, reliable, and affordable PC technical assistance and repair through online remote access support sessions. I performed a full diagnostic to truly get to the root of their PC's issues along with a wide range of services to quickly fix the problems and get a smile back on the customers face with my knowledge and expertise.

### **Technical Support Team Lead at OMG Tech Help**

May 2013 - May 2014 (1 year 1 month)

Ensuring customer satisfaction and managing a room of technicians to ensure that PC issues were being taken care of in the fastest and most efficient way. Providing lesson plans to promote growth within the company and train employees on troubleshooting methods for common Windows and hardware related issues.

### **Data Entry Clerk at Client First Settlement Funding**

May 2011 - August 2011 (4 months)

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## Education

### **Florida Institute of Technology**

Computer Information Systems, Computer Systems Networking and Telecommunications, 2015 - 2017

### **Lake Worth Community High School**

High School Diploma, General Education, 2005 - 2009

**Activities and Societies:** President of Computer Club 2007-2009

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[Contact Tedley on LinkedIn](#)